NGCC PICKLEBALL PROGRAM INFORMATION

Welcome to NGCC's Pickleball program! For new members, here is some information that will be helpful for you. If you have any further questions, feel free to email me at info@norberry-glenlee.ca or call me at 204-256-6654.

- At NGCC players are divided into 3 groups – Advanced, Intermediate or Casual/Beginner. Each level has specific times that they play at, and we ask that you *play at the appropriate level for your skill level*. PLEASE remember that registering in the proper group is crucial for your enjoyment and the enjoyment of others.

ADVANCED is for players who have played for quite some time, are very knowledgeable of the game and are able to keep up with the speed of the game. This is for people who are a little bit more competitive.

INTERMEDIATE is for players who have the knowledge and skill of the game and just need some refinement with players of a similar skillset. This is for people trying to develop and improve their game and want to be a bit more competitive than the Casual/Beginner level.

CASUAL/BEGINNER level is for a variety of players - some may have been playing for a long time, but prefer the slower pace, less competitive form of the game, and are playing for a "fun" experience. They realize that they may be playing with players with lesser skills and may need to help and have patience with newcomers to the game.

<u>Advanced</u> – Mon/Fri 10:30 am – 12:00 pm and Tues/Wed/Thur. 8 am to 10 am <u>Intermediate</u> - Mon/Fri 12:15 pm – 1:45 pm and Tues/Wed/Thur. 10:30 am to 12:30 pm <u>Casual/Beginners</u> - Mon/Fri 2:00 pm – 3:30 pm and Tues/Wed/Thur. 1:00 pm to 3:00 pm

There is no drop-in play allowed – everyone must register online for a minimum 1 week (7 day) membership. Info regarding registering:

- You can sign up for shifts 3 times per week, up to 3 days in advance. When we get busy, you often need to be able to plan ahead to get a spot (although you can cancel if you can't make it we ask for 4 hours notice so others can move off the waitlist to play). For those that like to play more, you can sign up to play extra shifts, but you cannot sign up for these *extra shifts until the night before after 8 pm*. This way it allows everyone the opportunity to play.
- If you sign up for a shift and cannot make it, <u>PLEASE</u> go back into the system or your confirmation email and cancel!!!! This way if an open spot opens, people on the waitlist will be able to play.
- We allow up to 24 people per time slot to play currently (20 on Monday/Friday slots).

Costs – several payment options are available once you go on our website. Payment is by credit card or etransfer (this option is not instantly approved though).

- Entry times – we ask that you don't come too early. If you start at 12:30, maybe show up around 12:15 or 12:20 pm. Alternatively, at the end of your playing time, please gather your things and exit the gym and vestibule as quickly as possible. Socializing can be done outside

Last point – we ask that everyone be respectful and kind to each other!